Workplace Safety and Health Consultation



WHETHER YOU ARE STARTING OR STRENGTHENING A SAFETY PROGRAM, AN EXPERIENCED EYE CAN HELP YOU IDENTIFY PROBLEMS AND SOLUTIONS.



At your request, and at no cost to you, specialists from the Maine Department of Labor SafetyWorks! program can visit your workplace and advise you on safety and health. We can help you prevent accidents and avoid penalties—which translates into fewer injuries and illnesses, improved productivity and profitability; enhanced employee well-being, and reduced workers' compensation costs.

SafetyWorks! is not OSHA and cannot issues fines or citations to private companies.

We can help you:

- O develop a safety program
- O solve a specific problem
- O identify and eliminate hazards
- apply for low-interest loans for safety equipment
- O find additional resources
- O train employees



Who provides the service?

Consultations are provided by professional occupational safety engineers and health

specialists experienced in working with diverse industries. They will use their expertise to identify hazards and help you eliminate or control them.

Who is eligible?

Any employer in Maine can request services. Priority is given to small employers, new employers, and employers in high hazard industries.

Can SafetyWorks! fine a company?

No. SafetyWorks! is not OSHA and cannot issue fines or citations to private companies. If an employer refuses to correct a hazard that



poses a threat to the life, safety or health of employees, a referral to OSHA may be made. In more than 20 years and many thousands of consultations, only one employer has been referred.

What is the employer's obligation?

There is no cost for any SafetyWorks! services. The only obligation of the employer is to correct in a timely manner any serious job safety or health hazard found during the consultation.

What is the procedure?

An employer can request services by calling 624-6400 or toll-free 1-877-SAFE-345. A

Customer Service Representative will take the request. A consultant will call you within two days to schedule a convenient time for the visit or you can use the reply card in this pamphlet to request a consultation.

Upon arrival at your workplace, the consultant will meet with you to explain the procedure and listen to your concerns. To better understand your situation, he or she may ask to look at your injury and illness log, safety committee meeting minutes, and/or written

safety programs.



The consultant may suggest that an employee participate in the visit. The consultant may also ask to speak with employees — their input can help identify hazards and solutions that might otherwise be overlooked.

Together, you (or your representative), the employee representative, and the consultant will examine conditions at the workplace. Based on your request, the consultant will either conduct a comprehensive survey or address specific problems. The consultant may take air samples or conduct noise monitoring.

If the consultant finds a serious hazard that poses an immediate danger to employees, he or she will advise you to correct it immediately or to restrict the area.

Following the walkthrough, the consultant will discuss problems identified and possible solutions. He or she will work with you to develop a plan to control any serious hazards found. As part of the plan you may be



asked to confirm when the hazards have been corrected. The consultant may offer suggestions for establishing or strengthening your safety and health program, including: employee training, safety and health committees, sources of additional technical assistance, or other ways to promote workplace safety and health.

The consultant will send you a written report with the findings and recommendations. He or she may call you to check on your progress in correcting any unsafe conditions found during the walkthrough. Of course, you may contact the consultant for additional assistance at any time.

How SafetyWorks! consultants have helped some organizations

A consultation at a manufacturing plant saved 80 employees from potential electric shock or electrocution. During a general safety survey, SafetyWorks! tested electrical equipment and found 50 to 60 ungrounded outlets. The consultant recom

mended that a master electrician be brought in immediately to make the repairs. Without question, if someone stood on a wet floor and worked with the ungrounded equip-



ment, that person could have been electrocuted. The manager appreciated the opportunity to correct a serious problem before someone got hurt.

A construction contractor asked for help with back injuries. By reviewing injury records the consultant zeroed in on the situations

that were causing the injuries. She discovered dump truck drivers had the most back injuries. Knowing that, she could help the employer design a program that would work for the company. The SafetyWorks! consultant helped reduce injuries and costs.



SafetyWorks! consultants approach indoor air quality problems like detective work. By

examining the physical space and the ventilation system and talking to employees in an



office building, a consultant was able to make realistic low-cost recommendations to improve conditions in one office building. Sometimes the solutions are simple. In this situation the problems

improved after employees were moved to different areas of the building.

At the suggestion of his insurance carrier, the owner of a small wood shop asked SafetyWorks! for a general safety and health consultation. The consultant found excessive noise levels and overexposure to wood dust, typical conditions in this type of

shop. The consultant recommended exhaust ventilation to reduce wood dust exposure and told the owner about low



interest loans available for safety improvements. He also recommended a hearing conservation program and, at the owner's request, trained the employees on hearing protection. The consultant provided a full range of SafetyWorks! services: industrial hygiene sampling, recommendations for controlling problems, training, and resources for additional assistance.

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A Customer Service Representative will take your request.

A consultant will call you within two days to schedule the visit.

Or you can use the attached card to request a consultation.

Consultation Request

Please print or type

Yo	ur nameTitle
Co	mpan <u>y</u>
Address	
Loc	cation for consultation (if different than address)
— Pho	oneFax
E-n	nail
Nu	Noise monitoring Ergonomic assessment (including computer workstations)
	Other. Please explain:
Ple	ase return by mail or fax to: SafetyWorks! 45 State House Station Augusta, ME 04333-0045

A consultant will call you within two working days after we receive your request.

fax (207) 624-6449

SafetyWorks! Consultants will: O Help employers identify hazards in the workplace O Suggest options for solving a safety or health problem O Identify additional sources of technical assistance O Provide a written report summarizing the findings of the consultation O Help establish or improve workplace injury and illness prevention programs O Help develop and conduct safety and health training for employees SafetyWorks! Consultants will NOT: O Issue citations or propose penalties for violations of OSHA standards Charge for services O Guarantee that a workplace will pass an **OSHA** inspection O Reveal trade secrets or release information on specialized processes or operations Other Services from SafetyWorks! O Safety training on-site or at central locations O Video lending library O Low-interest loans for safety equipment O Answers to your workplace safety and

health questions

O Quarterly newsletter

What SafetyWorks! customers say:

SafetyWorks! consultants visit hundreds of companies each year. Here is what some customers said about the help SafetyWorks! gave them:

- "I would just like to thank your organization for taking the time to visit our facility to conduct a noise exposure survey, and air quality testing. We were very pleased with the services you provided, and the professionalism your representatives presented to us."
- "You have been a great resource for us; all your suggestions and written information were very helpful."
- "Your staff has been helpful to us as an information resource and in obtaining materials as we develop our program."
- "Every member of the staff stated that the changes that you recommended have been helpful already. Thank you for the practical and low-cost solutions that you recommended."



For more information about SafetyWorks! consultations or to request services, call (207) 624-6400 or toll-free 1-877-SAFE-345.

e-mail: webmaster_bls@state.me.us website:janus.state.me.us/labor TTY: (800) 794-1110